



# UNITED STATES PATENT AND TRADEMARK OFFICE

UNITED STATES DEPARTMENT OF COMMERCE  
 United States Patent and Trademark Office  
 Address: COMMISSIONER FOR PATENTS  
 P.O. Box 1450  
 Alexandria, Virginia 22313-1450  
[www.uspto.gov](http://www.uspto.gov)



CONFIRMATION NO. 2945

Bib Data Sheet

SERIAL NUMBER 09/607,914	FILING OR 371(c) DATE 06/29/2000 RULE	CLASS 705	GROUP ART UNIT 3623	ATTORNEY DOCKET NO. ORCL5638
-----------------------------	--	--------------	------------------------	---------------------------------

**APPLICANTS**

Chingwei Peter Cheng, Foster City, CA;  
 Sang Lee, Pacifica, CA;

*None CMT*

\* CONTINUING DATA \*\*\*\*

*Chingwe CMT*

\* FOREIGN APPLICATIONS \*\*\*\*

**F REQUIRED, FOREIGN FILING LICENSE GRANTED \*\***

08/21/2000

Foreign Priority claimed	<input type="checkbox"/> yes <input checked="" type="checkbox"/> no	STATE OR COUNTRY CA	SHEETS DRAWING 5	TOTAL CLAIMS 42	INDEPENDENT CLAIMS 3
35 USC 119 (a-d) conditions met	<input type="checkbox"/> yes <input checked="" type="checkbox"/> no <input type="checkbox"/> Met after Allowance				
Verified and Acknowledged	Examiner's Signature <i>CMT</i> Initials				

**ADDRESS**

53156

**TITLE**

Methods and systems for customer lifecycle definition and categorization

<b>FILING FEE RECEIVED</b> 1086	FEES: Authority has been given in Paper No. _____ to charge/credit DEPOSIT ACCOUNT No. _____ for following:	<input type="checkbox"/> All Fees <input type="checkbox"/> 1.16 Fees ( Filing ) <input type="checkbox"/> 1.17 Fees ( Processing Ext. of time ) <input type="checkbox"/> 1.18 Fees ( Issue ) <input type="checkbox"/> Other _____ <input type="checkbox"/> Credit
------------------------------------	---	---